



Dear Valued Supplier

As one of the world's largest mobile telecommunications companies, Vodafone has a set of Business Principles designed to ensure fair and ethical processes when engaging with suppliers.

If you have any ethical concerns in regards to Vodafone or if you ever suspect bribery, corruption or any other illegal actions within the supply chain, we encourage you to "Speak Up".

The Vodafone's "Speak Up" programme, launched in 2006, provides our suppliers, partners and contractors with mechanisms to raise any issues of possible unethical or illegal behaviours associated with our operations, practices or behaviours.

You can raise your concerns to Vodafone's Group Corporate Security team or anonymously to a confidential hotline. Page 6 of the briefing package provides you with the full details and instructions.

Vodafone is committed to complete a timely investigation, follow up and resolution of all raised concerns.

I ask you to distribute this letter and associated briefing package to the appropriate people on your company.

Please support us in maintaining an ethical Supply Chain that is built on the principles of trust, ethics and honesty.

Yours faithfully

A handwritten signature in black ink, appearing to read "Tim Green".

Tim Green
Head of SCM